

Frequently Asked Questions (FAQs)

General & Bookings

What are your opening hours?

Our current opening hours are listed on our home page at www.thelittleyak.com. Hours may vary on bank holidays or during special ticketed events.

Do I need to book a table, or do you accept walk-ins?

We keep plenty of space available for walk-ins every night! However, for weekend evenings, larger groups, or specific events, we strongly recommend booking a table in advance via our website.

How long do you hold table reservations?

We hold reserved tables for up to 15 minutes past your booking time. If you're running late, please send us a message or give us a call so we don't give your table away to walk-ins.

Are children/under-18s allowed?

Minors under 18 are welcome until 10:00 PM when accompanied by a responsible adult. After 10:00 PM, the venue is strictly 18+.

Venue Entry & Policies

What ID do I need to bring?

We operate a strict **Challenge 25** policy. If you appear under 25, you will need to present a valid physical photo ID (UK Driver's License, Passport, or PASS hologram card) to enter or purchase alcohol.

What is your dress code?

Come as you are! We don't have a strict dress code - casual, alternative, glam, or cozy are all welcome. We just ask that clothing does not display offensive or hateful symbols/imagery.

What is your safer spaces policy?

The Little Yak is an inclusive, queer-friendly, and anti-racist space. We have zero tolerance for discrimination, harassment, transphobia, homophobia, racism, or invasive behavior. If you ever feel unsafe or uncomfortable, speak to any member of staff or security immediately - we are here to help.

Accessibility

Is the venue fully step-free?

Yes! Our venue features step-free access throughout the main bar floor, performance space, and outdoor seating areas.

Do you have accessible toilets?

Yes, we have gender-neutral, fully accessible restrooms equipped with grab rails, low-level sinks, and emergency assistance cords.

Do you offer Personal Assistant / Companion tickets for events?

Yes. For ticketed shows, we provide complimentary admission for essential companions and personal assistants. Please reach out via our website prior to the event to arrange your companion ticket.

Are assistance dogs allowed?

Accredited assistance, guide, and support dogs are warmly welcomed throughout all areas of the venue.

Events, Ticketing & Private Hire

Where can I buy tickets for events?

Event listings and direct ticket purchase links are available on our website's events page.

Can I get a refund on my event ticket?

All event ticket sales are final and non-refundable unless an event is cancelled or substantially rescheduled by us.

Can I hire The Little Yak for a private event or party?

Yes! We cater to private parties, gigs, corporate gatherings, and community events. For venue hire packages, minimum spends, and availability, please get in touch through our contact form.

Can I bring my own food or birthday cake?

While outside food and drink are generally not permitted, we make exceptions for celebration cakes for booked groups. Please notify us in advance if you plan to bring a cake.

Payments & Contact

Do you accept cash, or are you card-only?

We are a cashless venue - we accept all major debit/credit cards, Apple Pay, and Google Pay.

How do I get in touch with management?

You can reach us directly via the contact form at www.thelittleyak.com or speak with a manager on-site during opening hours.