

Terms of Service for The Little Yak

Last Updated: September 2026

Welcome to the website of **The Little Yak** ("we", "us", or "our"), accessible via www.thelittleyak.com.

By accessing or using our website, booking tables/events, or visiting our physical bar and venue in South London, you agree to be bound by the following Terms of Service ("Terms"). Please read them carefully.

1. General Website Usage

- **Eligibility:** You must be at least 18 years of age to interact with certain features of our site, including making table bookings, event reservations, or purchasing event tickets.
- **Accuracy:** We endeavor to ensure that information on our site (opening hours, menus, event listings, and pricing) is accurate and up to date. However, details are subject to change without prior notice.

2. Venue Admission & Licensing Laws (England & Wales)

- **Age Verification (Challenge 25):** We operate a strict "Challenge 25" policy at our physical venue. If you look under 25, you will be asked to present valid photo identification (UK Drivers License, Passport, or PASS hologram card) to enter or purchase alcohol.
- **Right of Admission:** We reserve the right to refuse entry or service to anyone in accordance with UK licensing laws, including individuals who are intoxicated, disruptive, or fail to adhere to venue entry rules.
- **Under 18s:** Minors must be accompanied by a responsible adult and are only permitted on the premises during specified hours.

3. Bookings, Tickets & Event Cancellations

- **Table Bookings:** Table reservations are held for up to 15 minutes past the scheduled arrival time before being released to walk-ins.
- **Event Ticket Sales:**
 - All ticket sales for events held at The Little Yak are final unless an event is cancelled or substantially rescheduled by us.
 - If an event is cancelled, refunds will be issued to the original payment method.
- **Private Hire & Group Bookings:** Larger group bookings or venue hire may be subject to separate hire agreements, deposits, and cancellation policies provided at the time of booking.

4. Intellectual Property

All content on www.thelittleyak.com—including logos, branding, photography, graphics, and text—is the property of The Little Yak and protected by UK intellectual property laws. You may not reproduce, distribute, or use any website content for commercial purposes without prior written permission.

5. Code of Conduct & Photography

- **In-Venue Conduct:** We maintain an inclusive, safe, and respectful environment for all guests and staff. Aggressive, discriminatory, or abusive behavior will result in immediate removal from the venue and potential reporting to local authorities.
- **Photography/Filming:** Photography for personal use is permitted. However, commercial filming or professional photography requires prior approval from venue management.

6. Limitation of Liability

- To the fullest extent permitted by law, The Little Yak shall not be liable for any indirect or consequential loss arising from your use of this website or reliance on its contents.
- We accept no responsibility for lost, stolen, or damaged personal belongings within our physical venue.

7. Privacy & Personal Data

Your privacy is important to us. Any personal information provided through our website (e.g., booking details, newsletter sign-ups) is handled in accordance with UK GDPR and the Data Protection Act 2018. Please review our **Privacy Policy** for full details.

8. Governing Law

These Terms are governed by and construed in accordance with the laws of **England and Wales**. Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.